



Partners Mutual Insurance Company
20935 Swenson Drive
Waukesha, Wisconsin 53186-2057

PROTECTING YOUR PRIVACY

For over 70 years, our commitment to our customers has remained unchanged. We will continue to provide you with a wide range of quality products and services. We will also continue to serve you with the highest level of integrity and discretion at all times.

This notice informs you, our valued policyholder, how we, at Partners Mutual Insurance Company, collect, disclose and protect your nonpublic personal financial information.

Information We Collect

We collect, retain and use nonpublic personal financial information about you for the purpose of servicing your insurance needs and administering our customer relationships. We collect information about you from the following sources:

- Information we receive from you on applications or other forms, or in response to oral requests for information from you (such as but not limited to name, address, birth date, telephone number, drivers license, Social Security number);
- Information about your transactions with us or others (such as insurance coverage, premiums, payment and claim history, and information necessary for billing and payment); and
- Information we receive from a consumer reporting agency (such as credit history, motor vehicle records and loss information reports).



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Information We Share

We do not disclose any nonpublic personal financial information about our customers or former customers to anyone, except as permitted by law. We do not sell any of your personal information to any third party.

We do disclose insurance underwriting and claims information listed under **Information We Collect** to your current Partners Mutual insurance agent and to any future Partners Mutual agent you authorize for all coverages we provide for you.

We may disclose some information about you to nonaffiliated third parties, but only as permitted by law. Examples of some organizations we might disclose information to are:

- Financial service providers (such as banks for processing premium payments or refunds);
- Insurance rating organizations who require information for actuarial purposes;
- Insurance support organizations which are established to collect information for the purpose of detecting and preventing insurance crimes or fraud;
- Companies that perform services for us or on our behalf (such as claims administration, investigation or policyholder services).

Information Protection

We restrict access to nonpublic personal financial information about you to those employees who need to know that information to provide products or services to you. We maintain physical, electronic, and procedural safeguards that comply with federal regulations to guard your nonpublic personal financial information.

Changes

If we change our privacy policy we will update and distribute subsequent notices as changes are made or as required by law.

We appreciate your business and hope that we can continue to serve your financial security needs.

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